

Train the Trainer Digital Health Literacy Learning Series

Device Access Resource List

Individual Access

The following list includes programs and services in B.C. that provide *individual* access to devices such as computers, laptops, and tablets.

- **B.C. Technology for Learning Society**
(<https://www.reusetechbc.ca/student-desktop-computer-requests.html>)
 - **Low cost-purchase:** reduced price, refurbished computers available for eligible students
 - Free shipping or pick up from #206-6741 Cariboo Road Burnaby, B.C. V3N 4A3
 - If picking up, must bring:
 - Proof of B.C. residency including address (e.g. Driver's License)
 - Proof of government assistance
 - Proof of enrollment
 - Eligibility criteria
 - Must be a resident of B.C.
 - Must be receiving government assistance
 - Must be enrolled in a school, skills development, learning or academic program
- **PICS Device Loan Program**
 - PICS is currently running a device loaning program, in Surrey B.C., for which they have a handful of devices available
 - 3 month loan period, which can be extended up to 3 times (up to 12 months total)
 - To learn more about how to loan a device and to check availability, email seniorsengagement@pics.bc.ca
- **Electronic Recycling Association** (<https://www.electronicrecyclingassociation.ca/lending-a-lifeline-by-lending-laptops/>)
 - **Lease/Rent/Free:** depending on family income
 - 11111 Twigg Pl unit 1045, Richmond, B.C. V6V 3C9, Canada
 - Targeting low-income families who require a laptop or computer
- **North Vancouver City Library**
(<https://www.nvcl.ca/using-the-library/borrow-a-device/ipad-loans>)
 - **Free Loan:** borrow for 28 days (renewals are not permitted)
 - 120 West 14th Street North Vancouver, B.C. V7M 1N9
 - Must have a library card

- **Downtown Rental Division** (<https://www.rentaprojector.ca/product-category/laptop-rental/>)
 - **Rental:** pay to rent a laptop for a specific period of time (1 day, 1 weekend, 1 week, 2 weeks, or 1 month)
 - Charged delivery OR can pick up at 1035 Davie Street, Vancouver B.C. V6E 1M7
 - Prices vary based on type of device and borrowing duration

- **Vancouver Public Library** (<https://www.vpl.ca/facilities/book-a-computer>)
 - **Book a computer:** available daily during open hours, excluding holidays
 - First come first serve basis OR book a day ahead to secure a spot
 - Only accept computer bookings in-person
 - Expanded applications on the computers 1h time limit
 - Must be a VPL card holder and users must bring their own headphones for audio use

- **ACR Access Computer Rentals** (<https://www.access-rents.com/>)
 - **Rental:** pay to rent daily, weekly or monthly
 - They are based in Burnaby, B.C., but they provide delivery and setup services to:
 - Vancouver, Whistler, Victoria, North Vancouver, West Vancouver, Coquitlam, Burnaby, Richmond, Surrey, Langley, Maple Ridge, and New Westminister.
 - Offers range of desktops, notebooks, laptops and apple products
 - Offers 24/7 technical service/support

- **Easy Home GoEasy** (<https://www.easyhome.ca/computers/laptop>)
 - **Lease:** pay weekly until product is returned
 - Free Delivery and products can be returned anytime
 - Offers services in multiple locations in B.C.: <https://www.easyhome.ca/locations>
 - Offers Laptops, Desktops, and tablets

- **Mike's Computer Shop** (<https://www.mikescomputershop.com/page/rentals>)
 - **Rental:** devices are charged by daily, weekly, monthly rates with deposit
 - Pick-up at locations (available in Vancouver and Chilliwack). Vancouver location: 8889 Laurel St. Unit 102 Vancouver, B.C., V6P 3V9
 - Offers laptops (Windows, Open Office, and Anti-Virus)

- **Public Libraries in B.C.** (<https://www2.gov.bc.ca/gov/content/sports-culture/arts-culture/public-libraries/find-your-public>)
 - This website offers an interactive mapping tool to allow users find their closest public library
 - Most public libraries offer computer devices and Wi-Fi internet access for public use

Organizational Access

The following list includes programs and services that provide *organizational* access to devices such as computers, laptops, and tablets.

- **Vernon Technology** (<https://www.vernontechnology.com/>)
 - **Rental:** daily, weekly and monthly rentals available
 - Deliver to home
 - Unit 103 – 8218 N Fraser Way, Burnaby, B.C., V3N 0E9, Canada
 - Offers variety of devices such as computers, laptops and iPads, and tablets
 - Provides tech support and free installation
- **Techsoup Canada** (https://www.techsoupcanada.ca/en?ts_cs_selection=11)
 - **Donated and discounted software:** to charity organizations only, software such as Adobe Acrobat, Microsoft Office suite
 - They are based in Toronto, but supports any eligible Canadian charities, federal or provincial non-profit organizations or public libraries with valid official documents for verifications

Grants and Supports

The following list includes sources to apply for external funding for device purchases, and other opportunities to facilitate device access.

- **New Horizons for Seniors Program** (<https://www.canada.ca/en/employment-social-development/programs/new-horizons-seniors.html>)
 - **Funding:** provides funding for projects that make a difference in the lives of seniors and in their communities
- **Burnaby Primary Care Network Donation Drive**
 - **Donation:** currently hosting a donation drive for devices and may be willing to collaborate with organizations: <https://www.gofundme.com/f/help-connect-burnaby?fbclid=IwAR2eAdyjZ4Pfk2O3UkSzqj2CoKItKSX2UzwS-Xb5FMDy-DrjZp8poUwUt50>